



YEA RIVERSIDE CARAVAN PARK RULES

To ensure your stay is enjoyable please read and observe the following conditions of occupancy.

RECEPTION	Open from 9:30am - 5:30pm. Late check-ins can be made with prior arrangements for any time.Reception Phone number (03) 5797 2972Police/Fire/Ambulance 000Local SES 132 500Medical Centre (03) 5736 0444
ARRIVAL & DEPARTURE	Check-out is 10am. Check-in after 2pm in accommodation and after 12pm on sites. If you depart before 8am place your key in the return box at reception.
VEHICLES	SPEED LIMIT 8 KPH Please keep vehicle within allotted site and do not park on roadways or other sites. Roadways are designated as shared pedestrian walkways/vehicle access. Mechanical and Panel Beating repairs are not allowed.
SITES	Fires not permitted on sites - electric or gas BBQs only. Do not peg down tarpaulins or plastic over grassed areas. Sites are to be left neat and tidy. No flammable or dangerous goods are allowed to be stored on sites.
SECURITY ADVICE	Ensure your property is secure. Valuables should be kept in a safe place. Do not leave clothing on lines overnight.
EVACUATION	In case of fire or other emergency please make your way to the evacuation assembly point as shown on the map.
CHILDREN	Parents/Guardians are responsible for their children's behaviour. Children under 8 years must be supervised by an adult in laundry/amenities blocks. Do not use laundry/amenities blocks, BBQs or pathways as play or seating areas. Ensure children respect people's privacy by not intruding on other sites. Ball games may be allowed in certain allocated areas (see Park Manager).
NOISE/BEHAVIOUR	Quiet time is 10pm - 8am. Please note, excessive noise, intoxication, bad language, vandalism or offensive behaviour is a breach of park rules. Failure to comply may result in being required to vacate the park immediately without refund and for 12 month permit holders, potential forfeit of site.
BARBECUES	Consider others - please clean BBQs after use.
OPEN FIRES	Fires are NOT permitted from the 1st of September until the 30th of April (inclusive). Due to fire hazards, open fires are ONLY permitted in the designated fire pits provided in the park. Guests must comply with any fire restrictions imposed by the Park Manager or Fire Authority. By law, the collection of firewood from the Park is not permitted.
GARBAGE	Please wrap garbage before placing in bins provided. Recycling bins to be used for designated recyclables only.
TREES	Do not tie ropes or lines to trees. Do not climb trees.
BIKES/SCOOTERS SKATEBOARDS	For safety reasons NO riding of bikes/scooters/skateboards/roller blades or like equipment on pathways around laundry/amenities blocks or in BBQ areas. Helmets MUST be worn when riding bikes in the park.
PETS	Pet owners agree to take full responsibility of any personal injury or damage caused by their pet whilst within the confines of the park and agree to pay for any claims of compensation in relation to the pet's activities. Pets are to be kept on a lead at all times; waste is to be picked up and disposed of; pets must not be left at the park without their owner; under no circumstances are they allowed in on-site accommodation, communal areas including the playground areas.
VISITORS	Are welcome while you are present and their behaviour is your responsibility. Visitors must check at office before entering park and may be subject to surcharge. Visitors cars NOT permitted beyond the guest carpark.
TERMS AND CONDITIONS	 Bookings are not confirmed until the required security deposit of one night's accommodation has been paid and receipted (Please note that if the booking is for one night only - full payment is required). Security deposits on bookings cancelled 7 days or more prior to the arrival date will be refunded, less a \$50 cancellation fee. Where bookings are cancelled less than 7 days prior to arrival, the 1st nights tariff will not be returned. No refund will be given after arrival/check-in (i.e. No refund for early departures). No refunds given for early departure or inclement weather. Persons under 18 years of age must be accompanied by a parent or guardian. Security deposits and pre-paid tariffs can be paid over the phone with a Visa or MasterCard. Cheques are not accepted on arrival.
DUMP POINTS	Please empty 'Grey' and 'Black' water to designated dump points only.

WE HOPE YOU ENJOY YOUR STAY WITH US. HAVE A SAFE JOURNEY.